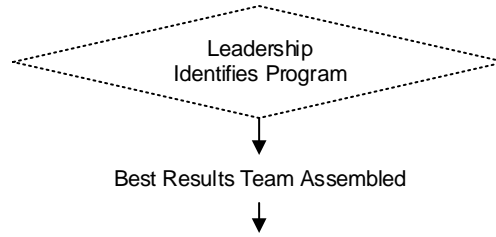


Children's Home + Aid Best Results!™ Process



Phase 1: Define Outcomes

1. Discuss Program

Discuss intervention
Complete program flow

2. Review Research

Conduct literature review
Team discusses research

3. Theory of Change

Define target population
Identify outcomes and indicators

4. Review Existent Data

Map existent data to TOC
Identify outcome data not currently collected



Phase 2: Design

1. Select Instruments

Select new instruments
Design forms

2. Design Data Collection

Select data system
Define process for data collection

3. Design New Reports

Select priority indicators for new reports
Design report visuals

4. Estimate Resources

Estimate needed resources
Implementation timeline



Phase 3: Implement

1. Build

Build new data system
Build new reports

2. Test

Test new system and reports
Pilot new tools with select staff

3. Train

Train staff on new instruments and system

4. Implement

Start using new instruments
Begin using new system



Phase 4: Best Stat (Data-Driven Performance)

1. Prioritize Outcomes

Each program identifies priority outcomes to review every 3 months

2. Review Outcomes

Program and agency leadership gather every 3 months to review client outcomes

3. Create Action Plans

Program and agency leadership develop action plans for improvement

4. Review

Every 3 months, progress on action plans and updated outcomes are reviewed

