

## **LAWRENCE HALL YOUTH SERVICES**

### **AGENCY OUTCOME DOMAINS**

LHYS measures success across eight domains. The outcome domains are vital to the care and success of our children, youth, and their families. Within the domains, we are able to assess agency-wide performance toward meeting client-level, program level, and agency level goal outcomes.

#### **1. SAFETY**

We strive to ensure that our youth are free from physical, sexual, and emotional harm; that they will learn to make positive choices regarding their personal safety; and that they will gain knowledge and be aware of community safety.

#### **2. STABILITY AND PERMANENCY**

Increased stability means our youth experience the condition of being stable; have a continuance of treatment without change; and can know permanence. Promoting family connections and family permanence is our primary goal.

#### **3. PHYSICAL HEALTH AND WELLNESS**

Physical health is defined as an essential part of overall health of an individual, which includes everything from physical health status to physical fitness to exhibiting an overall better well-being.

#### **4. SOCIAL, EMOTIONAL AND BEHAVIORAL HEALTH**

Well-being is a state characterized by health, happiness, welfare, and self-worth. Indicators assess the behavioral status, cognitive functioning, and social-emotional status of our youth.

#### **5. EDUCATION**

LHYS programs work with the youth to value education, break down any barriers preventing the youth from getting an education, and provide learning opportunities on-site.

#### **6. LIFE SKILLS**

Providing clients to lead independent and productive lives after they leave LHYS is our mission. We provide our youth with learning opportunities so they can in turn show competence in the skills needed to live independently.

#### **7. WORKFORCE DEVELOPMENT**

Developing the unique potential of each youth we serve to achieve workforce and civic goals is our objective. Youth require increased support while preparing to enhance their workforce skills and eventually, attain and sustain employment.

#### **8. FAMILY ENGAGEMENT AND CONNECTIONS**

Family engagement is a family-centered and strengths-based approach to partnering with families in making decisions, setting goals, and achieving desired outcomes. It is founded on the principle of communicating openly and honestly with families in a way that supports disclosure of culture, family dynamics, and personal experiences in order to meet the individual needs of every family and every child.

### THE RESIDENTIAL PROGRAM AT LHYS

Lawrence Hall Youth Service's Child and Family Treatment Center (CFTC) is a six unit, forty eight bed treatment facility on our Chicago campus. The CFTC has the capacity to serve forty eight males ages 8-21. The majority of the youth are DCFS wards who have a permanency goal of Return Home, Foster Care, or Independence. A small percentage of the youth is from the Department of Juvenile Justice (DJJ) or dually involved in the DCFS and DJJ systems. The CFTC is staffed 24 hours a day, seven days a week with Residential Treatment Specialists, Treatment Team Coordinators, Therapists and Case Managers. The unit composition is as follows: two Social Sexual Treatment (SST) units providing trauma informed mandated sexual treatment, three units for youth with severe behavioral, emotional and mental health needs (one for youth from 8-15) and one Diagnostic unit including youth from the Department of Juvenile Justice.

The Child and family Treatment Center consists of a wide range of services to meet the clients' diverse needs. Services that are offered include Individual and group therapy, expressive therapy (art and music therapy), therapeutic recreation, health services, psychiatric services, vocational services, Balanced and Restorative Justice guided services and LGBT support through community partnerships.

In the milieu, the Residential Treatment Specialists assist clients in mastering daily living skills through goals, life skills and psycho-educational groups and through community based activities.

RESIDENTIAL PROGRAM-OUTCOME INDICATORS
1. <b>Safety</b> - Residents report that they feel safe at LHYS and on it's property.
2. <b>Safety</b> - Residents will display safe and community appropriate behaviors in their living arrangement. Clients will not be arrested, display physical aggression, or be a victim of assault.
3. <b>Stable Living</b> - Residents will remain in placement on a daily basis. Residents will not be AWOL, detained, or psychiatrically hospitalized.
4. <b>Physical Health</b> -up to date physicals, dental, vision, hearing and immunizations.
5. <b>Mental Health</b> -Compliance with psychotropic medications
6. <b>Education</b> - Residents will make progress towards the next grade.
7. <b>Work Force Development</b> - Residents will participate in Campus Works.
8. <b>Family Engagement</b> - Residents will participate in visits with family or a supportive adult.
9. <b>Family Engagement</b> - Residents will have identified family members or supportive adults participate in staffings.
10. <b>Positive Discharge Rate</b> - - Total and based by programs within residential
11. <b>LHYS Continuum Utilization Discharge Rate</b> – All programs
12. <b>Percentage of clients stable in placement at the conclusion of formal aftercare services</b> – all programs

<b>RESIDENTIAL PROGRAM-OUTPUTS</b>
13. Total number of residents served in the Residential Program
14. Total number of SST youth
15. Total number of Phase-based youth
16. Total number of Diagnostic/Reintegration youth
17. Total number of residents that had family visits
18. Total number of residents who had family/supportive adult attend a staffing
19. Total number of residents who have UIRs for AWOL behavior
20. Total number of residents who have UIRs for substance abuse
21. Total number of residents who have UIRs for aggressive behavior
22. Total number of residents discharged
23. Total number of Phase-based Discharges
24. Total number of Diagnostic/Reintegration Discharges
25. Total number of SST discharges
26. Total number of positive discharges – All programs
27. Total number of positive Phase-based discharges
28. Total number of positive SST discharges
29. Total number of positive Diagnostic/Reintegration Discharges
30. Total number of negative discharges – All programs
31. Total number of negative discharges - SST
32. Total number of negative discharges – Phase-based
33. Total number of negative discharges – Diagnostic/Reintegration
34. Total number of residents discharged to a family setting

35. Total number of residents discharged to TLP
36. Total number of CFTC residents discharged to a group home setting
37. Total number of residents moved to Phase II
38. Total number of LHYS continuum transitions – All programs
39. Total number of residents who made progress toward the next grade, per semester grade report
40. Total number of families served by the program

<b>DEMOGRAPHICS TRACKED</b>
Gender
Age
Ethnicity
Identify as LGBT

<b>SATISFACTION SURVEYS</b>
Youth
Families

**YOUTH PERCEPTION OF WELL-BEING** (Taken from the satisfaction surveys)

- When surveyed, our youth believes that as a result of being at LHYS, they are improving and becoming healthier.
- When surveyed, our youth believes that their ability to care for themselves has improved as a result of being at LHYS.