

2018 CQI Conference: In Pursuit of Quality: Building a Dynamic CQI Culture: Schedule of Events

| DAY 1 | Room 1 | Room 2 | Room 3 |
|--|--|---|--|
| 9:00-9:30 Registration and Continental Breakfast | | | |
| 9:30-9:45 Welcome: CQI Community Group Representatives and UIUC School of Social Work | | | |
| 9:45-10:45 | Beyond Numbers: How to Build a Data-Driven Culture Featured Speaker: Rella Kaplowitz, Schusterman Foundation | | |
| 10:45-11:00 Break | | | |
| 11:00-12:30 Breakout Session 1 | Building Capacity to Improve the Implementation of Plan-Do-Study-Act Cycles <i>Jennifer Axelrod, Michelle Arnold, and Yolanda Green-Rogers, Chapin Hall at the University of Chicago, IL</i> | READY at the Top, SET the process in Motion, and SLOW down! <i>Debra Natenshon, DBN and Associates, L3C, IL</i> | Supporting CQI with Administrative Data in Practice – Lessons from a Research Practice Partnership <i>Andrea Chua, UCAN and Nick Mader and Denali Dasgupta, Chapin Hall at the University of Chicago, IL</i> |
| 12:30 – 1:30 Lunch and Networking | | | |
| 1:30 – 3:00 Breakout Session 2 | Infusing the QI Feedback Loop <i>Alison Wagner and Rachel Siemon-Carome, UCAN, IL</i> | System Performance Measures as a Catalyst for Continuous Quality Improvement <i>Brian Clapier, Chapin Hall at the University of Chicago, IL and Christina DeNard, Jane Addams College of Social Work at the University of Illinois at Chicago, IL</i> | A Hands-on, Pain-free Introduction to Using R for Practical Data Work <i>Nick Mader, Chapin Hall at the University of Chicago, Chicago, IL</i> |
| 3:00-3:15 Break | | | |
| 3:15 – 4:00 Networking Event | CQI Roundtable Discussions Topics: What Data to Collect, How to Collect Data, Making Meaning, Communicating Results | | |
| 4:00-5:15 Breakout Session 3 | Impact Collaborative: Putting Data Reports into Action <i>Sarah Tunning and Stan Grimes, One Hope United, IL</i> | Going Public – Taking Data from Internal Reporting to External Storytelling <i>Emily Robbearts and Annette Nagy, Chaddock, IL</i> | Simple Lean for the Whole Team <i>Tony Heath, Optum, IL</i> |
| 5:30 | Data Geek Drinks <i>Houlihans at the IHotel</i> | | |

2018 CQI Conference: In Pursuit of Quality: Building a Dynamic CQI Culture: Schedule of Events

| DAY 2 | Room 1 | Room 2 | Room 3 |
|--|---|--|--|
| 8:30 – 9:15 | Registration and Full Breakfast | | |
| 9:15 – 10:15 | The Four Most Important Competencies for Being Data-Driven Featured Speaker: Brad Kolar, Avail Advisors | | |
| 10:15 – 10:30 | Break | | |
| 10:30-12:00 Breakout Session 1 | Sustaining Capacity to Conduct and Use Evaluation Data: Theory and Practice <i>Jay Wade, PIE Org, IL</i> | Building Connections Between the Record Review Process and Meaningful Outcomes <i>Kimberly D. Clark and Colleen Bandy, One Hope United, IL</i> | Building CQI from the Ground Up: A Small Panel Discussion <i>Shaun Lane, Hephzibah, IL, Martha Mann, Catholic Charities, IL and TBD</i> |
| 12:00-1:00 | Lunch and Networking | | |
| 1:00-2:30 Breakout Session 2 | Our Interventions are Working, Right? Developing an Outcomes Approach to Demonstrate Effective Client Outcomes <i>Kerry Deas, Council on Accreditation, NY</i> | Making Satisfaction Surveys Meaningful to Both Management and Your Service Population <i>Alec Boros and Michael Crofford, Oriana House, Inc., OH</i> | Getting Started: Tools for Forming, Training and Supporting QI Teams <i>Melissa Curtis, Lawrence Hall, IL and Sabrina Townsend, Jewish United Fund, IL</i> |
| 2:30 -2:45 | Break | | |
| 2:45-4:00 Panel | Panel Discussion: Building a Dynamic CQI Culture <i>Panelists: Kerry Deas, Council on Accreditation, NY; Llexi Tonkin, Oriana House, OH; Melissa Villegas, JCFS, IL</i> | | |

