2019 CQI Conference: In Pursuit of Quality
Schedule of Events

	DAY 1
8:30-9:15	Registration and Continental Breakfast
9:15-9:30	Welcome: CQI Community Group Representatives and UIUC School of Social Work
9:30-10:30 Featured Speaker	**Improving Processes and the Critical Role of Evidence in Child Welfare** Featured Speaker: Dr. Fred Wulczyn, Chapin Hall at the University of Chicago
10:30-10:45	Break

10:45-12:15 Breakout Session	Why Quality Improvement Fails (And What You Can Do About It) Rebecca Schedin and Matthew Cerasale University of Chicago, Section of Hospital Medicine, Chicago, IL	Build a Multidisciplinary CQI Dream Team at Your Organization! If We Can Do It, So Can You! Vanessa V Klodnick, Rebecca Johnson, Kristina Slacum Jones, Sarah Gomez, and Ariel Brenits Thresholds Youth and Young Adult Services, Chicago, IL	Communicating with Data for Multiple Audiences: Using Data for Both Continuous Improvement and Developing Stakeholder Support Ryan Crosby and Rebecca Langan Youth Guidance, Chicago, IL

	Lunch and Networking
12:15 – 1:00	Lunch and Networking
1:00-4:00 Featured Speaker	**Transform Spreadsheets into Stories with Data Visualization** Featured Speaker: Ann K. Emery, Depict Data Studio
4:00-4:15	Break

4:15-5:15 Breakout Session	Flipping the Switch: How Data Can Illuminate Your CQI Process Dan Phillips and Jennifer Seward The Children and Family Research Center (CFRC), Champaign, IL, and Illinois Department of Children and Family Services (IDCFS), Peoria, IL	Transforming from a Research to Improvement Culture Christie Norrick and Nikki Briggs CJE SeniorLife, Chicago, IL	Integrating Data into Police Responses to Mental Health Crises Melissa Bechtel Hendrian, Joel Sanders and James *"Cory" Koker* Urbana Police Department, Urbana, IL

6:00	★ 5th Annual Celebration Event ★ IHotel

Topic Key: 　 Building and Sustaining a Learning Environment 　 Data Management, Analysis, and Communication 　 Staff Competency and Team Building

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	DAY 2
8:30 – 9:15	Registration and Full Breakfast
9:15 – 10:15 **Featured Speaker**	**Why and How Culturally Responsive Evaluation (CRE) Matters in the CQI Community** **Featured Speaker: Dr. Rodney Hopson, University of Illinois-Urbana Champaign**
10:15 – 10:30	Break
10:30-12:00 **Breakout Session 1**	The Kata of Improvement Tony Heath OptumCare, Downers Grove, IL	Culture Change via the Performance Imperative Debra Natenshon DBN and Associates, L3C, Chicago, IL	Effectively Communicating the Impact of Your Services Martha Mann and Claire Pluard Catholic Charities, Chicago, IL
12:00-1:00	Lunch and Networking
1:00-2:30 **Breakout Session 2**	Leading Change in Human Service Organizations Shaun Lane Hephzibah Children's Association, Oak Park, IL	Competency Coaching: Getting Better Outcomes Through Implementation Science Wendy Fine and Ngozi Harris Youth Guidance, Chicago, IL	Shaping Organizational Culture – Using Data to Create an Environment of Engagement Travis Bosanac and Valerie Keim Oriana House, Inc., Cleveland, OH and Akron, OH
2:30 -2:45	Break
2:45-4:00 **Panel & Closing Raffle**	**Panel of CQI Professionals** **How has the CQI Conference impacted your organization's practice?** Reflections on the Past 5 Years

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