

COUNCIL ON ACCREDITATION

Logic Models: An Effective Program Management Tool



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Workshop Overview

- Explore the many benefits of using logic models
- Discuss the four components of a logic model
- Identify practical solutions for successfully using logic models as a program management tool

Poll: In the Room

What is your role at your organization?

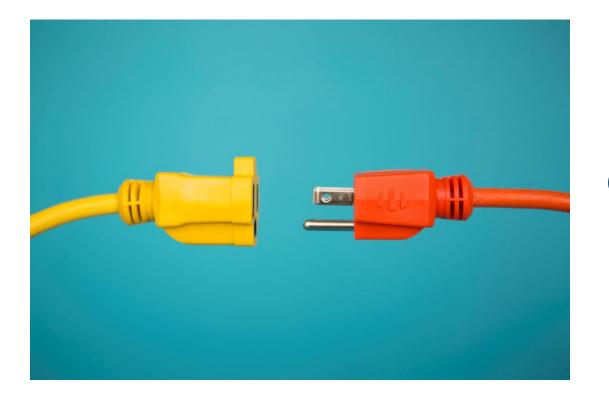


Poll: Your Programs

How many of you are already using logic models within your programs?



Benefits of Using Logic Models



Logic Models Promote a Stronger Connection to the Field

Discussion: Your Thoughts

How are you currently using logic models in your programs?



Benefits of Using Logic Models



Why use logic models? And why now?

Describes Intended Program Impact Succinctly

Clearly lists the major aspects of program design and provides the rationale for why the program exists.

- Program development
- Program planning



Program Development

- Identify goals/objectives
- Conduct needs assessment
- Secure resources
- Measurement plan

Communicate Program Achievements

Provides an at-a-glance view of what each program is doing, and achievements made over time.







Short-Term Impact

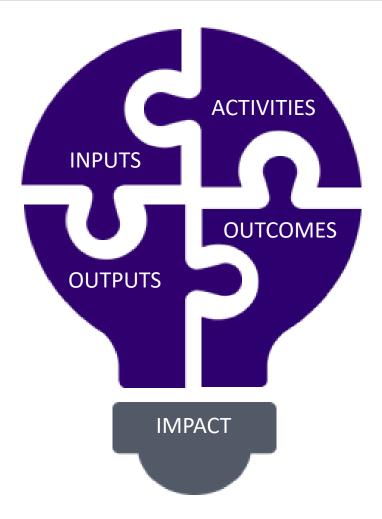
Medium-Term Impact

Long-Term Impact

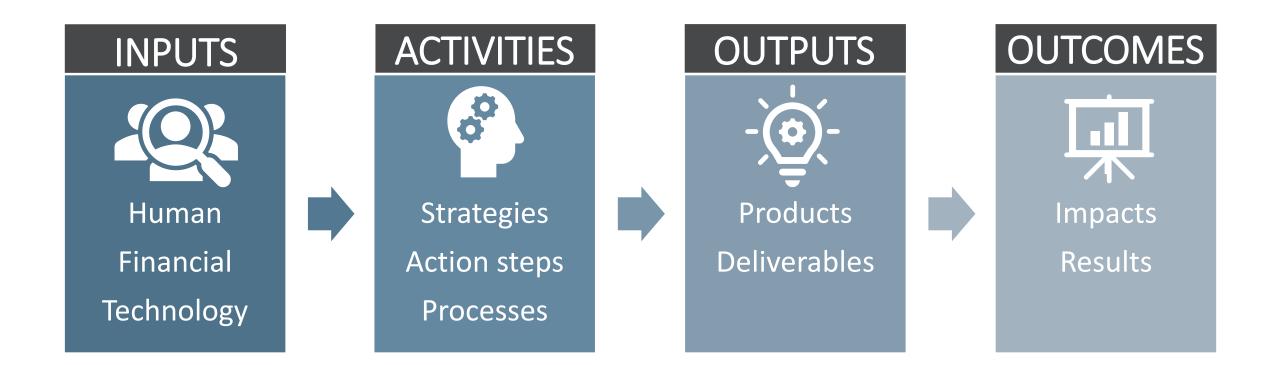
Are Logic Models Complete Doom and Gloom?

Logic Model Components

> What comprises a logic model?



Components of a Logic Model



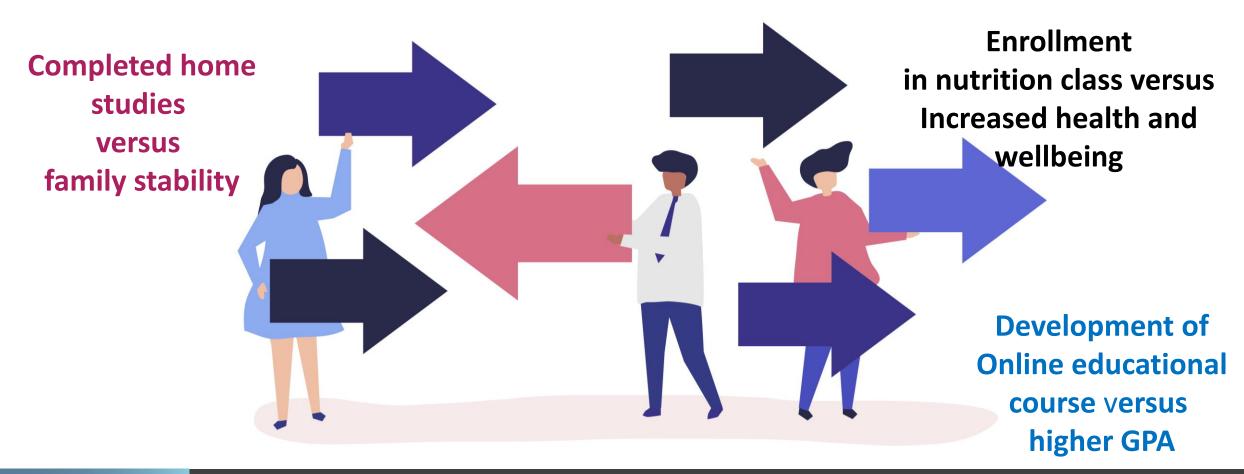
Outputs | Outcomes | Impact

Impact: The "organizational, community, and/or system level changes expected to result from program activities..."

W.K. Kellogg Foundation



Can You Tell the Difference Between Outputs and Outcomes?



Program Logic Model Guide

INPUTS

- What workforce resources are invested in the program?
- Are there specific aspects of program design essential to service delivery?
- Are there particular models or training critical to program interventions?

OUTPUTS

- What do we produce?
- What are our results?

ACTIVITIES

- Who do we serve and how do we serve them?
- What are the significant tasks done?
- What activities create or lead to impact?

OUTCOMES

- What are the immediate changes to people?
- What is the impact at the individual, organizational, community and systems level(s)?

ORGANIZATION NAME: ABC123

Residential

Treatment

Logic Model

PROGRAM NAME: Youth Residential Program

PROGRAM PURPOSE: The program works with youth (12-18) to provide comprehensive care in a therapeutic environment.

PROGRAM INPUTS	PROGRAM ACTIVITIES	PROGRAM OUTPUTS	YOUTH OUTCOMES
(Resources)	(Tasks/Processes)	(Deliverables)	(Results)
Staffing structure that includes: Clinician Art therapist Milieu workers (direct care) Psychiatrist Nurse practitioner Clinical director Program director Collaborative partnership with local school district and community Staff training that includes trauma informed care, self regulation	Create a trauma informed, healing environment that includes involvement of families Ensure there is consistent communication across staff Engage youth in extracurricular activities to enhance socialization skills Provide wellness groups Host peer council meetings Provide milieu focus group Psychosocial/psychiatric assessments & medication evaluation Provide tutoring (school work)	 Ensure there is youth-led activities and governance structures in place Increase family involvement and engagement Increased use of sanctuary room as resource to youth to enhance coping skills Care plan will be reviewed monthly to ensure progress Ensure critical incidents are reviewed timely on an individual and aggregate basis, this includes debriefing and/or root cause analysis 	80% of youth will demonstrate increased independent living skills as measured by the Ansell-Casey Life Skills Assessment tool within 3 months of admission. Youth will develop better coping mechanisms for managing stressors and improved functioning as measured by the Child & Adolescent Needs & Strengths (CANS) tool within 6 months of admission. 95% of youth will transition home within 6 months of admission.

INTENDED PROGRAM IMPACT

Support youth and their families to improve functional outcomes, including strengthening relationships with loved ones and building and sustaining connections to their community.

Where Should We Start?

Poll: Program Management

Do you use satisfaction data as a form of outcome measurement?



Participatory Approach

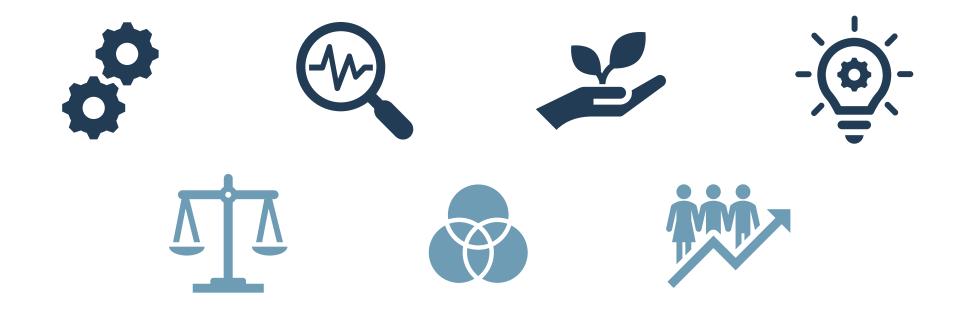
- How to amplify the voices of staff and persons served.
- Engage and elevate all stakeholders in partnership with community-based supports and systems.

Define Metrics and Allocate Resources

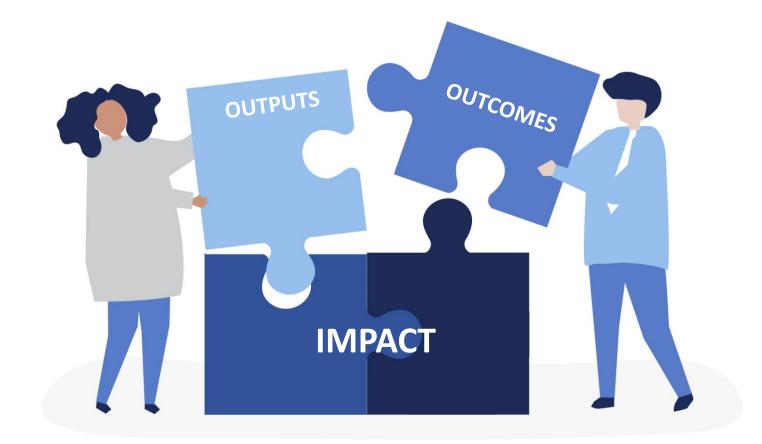
- The logic model can be used to assess progress over time and define units of measurement for outputs and outcomes.
- Logic models serve as a mechanism to demonstrate how a program functions and is aimed at meeting the needs of its clients.

Point of Reference

What **should** be measured vs. What is measured



Discussion: Potential Stumbling Blocks



Resources

- Alliance-COA Logic Model Template
- <u>Community Tool Box: Developing a logic model or theory of change</u>
- Sample Logic Model: Healthy Futures
- Social Impact Architects
- Top Questions on Logic Models
- W.K. Kellogg Guide

Thank you!









Activate the Power of the Social Sector