

# CQI CONFERENCE

2023: CQI IS A JOURNEY, NOT A DESTINATION

# Welcome CQI Travelers

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## About the CQI Community



The **mission** of the CQI Community is to promote and enhance the value of Continuous Quality Improvement (CQI) through a community of human services professionals providing opportunities for professional development, peer support, and collaboration.

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## About the CQI Conference

- This is our 8<sup>th</sup> annual conference
- We have **285** attendees (in person record!) and **17** states represented.
- Poll Question: Name one song on your road trip playlist?

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## Whova

- To be able to fully participate, and access all that is available, the use of the Whova app on your electronic device is recommended.
- There will be a table in the hallway with technical support volunteers if you are having trouble using the Whova app.
- Please honor the sessions you are registered for on the app. Some sessions have audience caps and room limitations.

## Session Evaluations

- Your voice matters!
- Please complete all of the Session Feedback forms for the workshops you attended. They are available in Whova.
- If you click on one of the sessions you attended from your agenda, you will see the session's information.
- Click on **Session Feedback** to complete the form.

3:53

< Agenda Details >

Adaptive Competence in a Human-Centered Context

Wednesday, October 11, 2023  
9:30 AM - 11:20 AM

Illinois Ballroom [View map](#)

Added to My Agenda (101 attending)

Session feedback

Polls Like Chat

**Overview**

“Adaptive competence” is something for which all people and organizations strive – the capacity to take in information from the surrounding environment and act...

[See more](#)

**Personal Notes**

[Take Notes](#)

**Speaker (1)**

**Khush Cooper** [Bio >](#)  
Adjunct Professor, Depart...  
University of California - Los...

[☆](#) [Speakers](#) [Hi! Say Thanks](#)

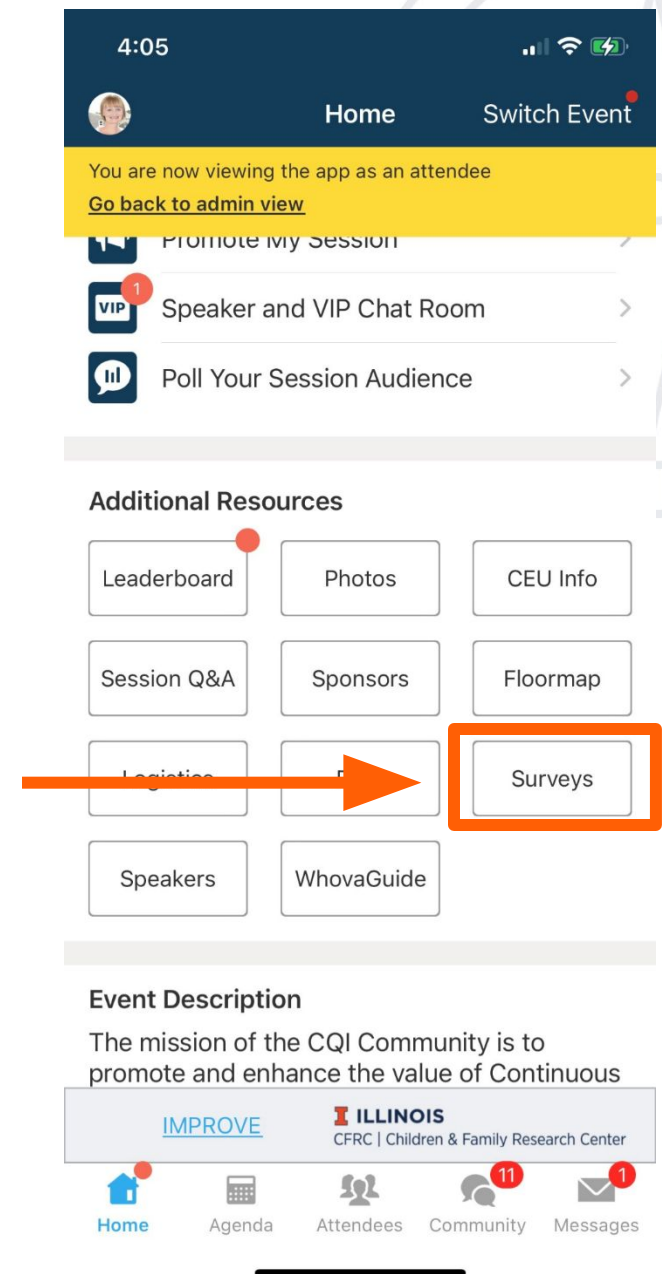


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## Conference Evaluation

- Your voice matters!
- Please complete the Overall Conference Evaluation in Whova. This is available as of the morning of 10/12.
- Under Additional Resources on the WHOVA Home Page, click on Surveys. You will see the Overall Conference Survey (you can also access Session Feedback forms here).
- Paper copies of Session Feedback forms and the Overall Conference Evaluation are available for those in need of accommodations. Please see Heidi at the Registration table if you need one.



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## CEU Information

- The School of Social Work at the University of Illinois will award a possible **10 hours** of CEUs for this conference to those who have an Illinois LSW, LCSW and LCPC license.
- If you are looking for CEU's for a session, be sure to check in with moderator at each session you attend to receive credit (sessions offering CEU's will have a red dot in the app).

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Although we are encouraging increased technology use, as a courtesy to presenters and attendees, we do ask however that you set your phones to silent/vibrate during sessions. We understand there are emergencies and that you may still need to take calls, however we ask you to please quietly exit the conference session before you attend to them.



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## Raffle and Leaderboard

- There will be a raffle at the end of Day 2 for a free admission to next year's conference. **You must check in for the final session and must be present to win!**
- The Whova app has a **leaderboard** for users. The top attendee on the leaderboard will win a prize!

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## Conference Session Materials

- Session materials are located in a Google Drive that was shared prior to the conference and the link will be shared under Organizer Announcements or in the chat for the session in Whova.
- Final session materials from the conference **will be shared** via our website. Please be patient while we gather the materials. It usually takes 3-4 weeks. You will be notified when they become available.

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## Accessibility

- If you would like to ask a question during the larger sessions in the main ballroom, write your question on an index card on the table or use the Whova app Q&A feature and the moderators will address as many as possible by the end of the session.
- Evaluations for the conference and each session will be conducted electronically in the Whova app with paper versions made available for those without access.
- Please let a CQI Conference Volunteer know if you need any additional accommodations.

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## CQI Conference Volunteers

- If you need anything during the conference, please find a conference volunteer. Stand up.
- They will be wearing orange lanyards.
- Or please visit the registration table.
- If you have a kosher order or pepper allergy order for lunch, please head to the registration table to ensure you get the accurate meal.

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## Thank You to Our INNOVATE Sponsors





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## Thank you to our IMPROVE Sponsor



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CFRC | Children & Family Research Center

SCHOOL OF SOCIAL WORK

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## Thank you to our IMPACT Sponsor



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**A special THANK YOU to our generous supporter and host**

**The University of Illinois  
Urbana-Champaign  
School of Social Work**

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**Join us tonight after the conference for**  
**Happy Hour**  
**A Networking Event in the hallway right**  
**outside the Illinois Ballroom from**  
**5:00-6:30 p.m.**

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## Today's Featured Speaker



**Dr. Khush Cooper**

**Adaptive  
Competence in a  
Human-Centered  
Context**



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## Tomorrow's Featured Speaker



**Dr. Vanessa V. Klodnick**

**Empathy, Alignment &  
Empowerment:  
The Secrets Behind  
Effective CQI**

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## Welcome from Dean Ben Lough University of Illinois Urbana-Champaign School of Social Work

