

**2024 CQI Conference: Practical CQI: Skills and Tools for Real World Application**  
**Schedule of Events**  
*All Times in CDT*

	<b>DAY 1: Wednesday, October 9, 2024</b>			
8:30-9:15	Registration and Breakfast			
9:15-9:45	Welcome from CQI Community and UIUC School of Social Work			
9:45-11:15 Featured Speaker	<b>17 Key Traits of Data Literacy</b> <b>Featured Speaker: Ben Jones</b> <i>Co-Founder and CEO of Data Literacy</i>			
11:15-11:30	Break			
11:30-12:30 Breakout Session	<b>Top CQI: Defining and Developing a Mixture of Performance Measures</b>  <i>Melissa Curtis</i> <i>Lawrence Hall, Chicago, IL</i>	<b>The Equity Tracer: Using a New Tool to Identify Sources of Systemic Racism in the Child Welfare System</b>  <i>April Wall-Parker, Kimberly Lohfink, and Amanda Smith-Chonko</i> <i>Pressley Ridge, Pittsburgh, PA</i>	<b>Improving Timeliness, Productivity, and Quality of Documentation with Real-Time Data</b>  <i>Gabby Caroselli</i> <i>Nexus Family Healing, Plymouth, MN</i>	<b>All In: How Focused Support Produced Results</b>  <i>Kara Davis, Kristy Mlocki, and Adam Stout</i> <i>Cuyahoga County Department of Health and Human Services Division of Children and Family Services, Cleveland, OH</i>
12:30-1:45	Lunch and Networking Networking Roundtables (12:45-1:30) CQI Party of One   Accreditation Support Group			
1:45-3:15 Breakout Session	<b>From Data to Action: Using CQI to Improve Early Childhood Education and Care in Illinois</b>  <i>Leslie Price, Candace Gardner, Dianna Saelens, and Liz Gibson</i> <i>Birth to Five Illinois, Bloomington, Waterloo, and Atkinson, IL</i>	<b>Design Powerful Habits for Effective Action Learning</b>  <i>Leah Pouw</i> <i>University of Illinois, Champaign-Urbana School of Social Work/AOK Networks, Chicago, IL</i>	<b>Seeing the Whole Story in 30 Seconds or Less: Enhancing your CQI Toolbox with Narrative Data</b>  <i>LaTasha Roberson-Guifarro and Tracy Rohrdanz</i> <i>Lutheran Child and Family Services of Illinois, Springfield, IL and Augintel, Northbrook, IL</i>	<b>Streamlining Workflows: Unveiling Low-Code Solutions for Enhanced Data Collection and Visualization</b>  <i>Heather Sulzemeier, Akhila Vydugula, and Enitan Hannah Adeniji</i> <i>Office of Medicaid Innovation, Champaign, IL</i>
3:15-3:30	Break			
3:30-4:30 Breakout Session	<b>Improving Your Communication Style to Better Facilitate CQI in Your Agency</b>  <i>Vanessa Klodnick and Rebecca Johnson</i> <i>Texas Institute for Excellence in Mental Health, The University of Texas at Austin, Austin, TX</i>	<b>Impact of Change: Benefits of Moving to a Qualitative Review Process</b>  <i>Geraldine Rodriguez, Jennifer Eblen-Manning, and Jamie Ralph</i> <i>Foster Care Utilization Review Program and Illinois Department of Children and Family Services, Chicago, IL</i>	<b>Speed Networking</b>  <i>Facilitators:</i> <i>Alison Wagner, Rush University Medical Center and Kenneth Hundrieser, Kids Above All</i>	
4:30-5:00	Break			
5:00-6:00	<b>Happy Hour Reception (sponsored by Augintel)</b>			

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	<b>DAY 2: Thursday, October 10, 2024</b>			
8:30-9:15	Registration and Breakfast			
9:15-10:45 <b>Featured Speaker</b>	<p><b>The Real World: CQI</b>  <b>Moderator: Melissa Curtis, Lawrence Hall, Chicago, IL</b></p> <p><b>Panelists:</b>  <b>Vanessa Klodnick, Texas Institute for Excellence in Mental Health, Austin, TX</b>  <b>April Wall-Parker, Pressley Ridge, Pittsburgh, PA</b>  <b>Yolanda Green-Rogers, Chapin Hall, Chicago, IL</b>  <b>Sabrina Townsend, Jewish United Fund, Chicago, IL</b></p>			
10:45-11:00	Break			
11:00-12:00 <b>Breakout Session</b>	<p><b>Effective Visualization of Survey and Likert Scale Data Using Power BI</b></p> <p><i>Carly Contri</i>  <i>American Academy of Pediatrics, Itasca, IL</i></p>	<p><b>Change Management Soup: A Recipe for Delicacy or Disaster</b></p> <p><i>Laurice Sutter</i>  <i>Arrow Child &amp; Family Ministries, Spring, TX</i></p>	<p><b>Creating a Systems-Focused Event Review Process: Improving Learning and Maintenance of Change</b></p> <p><i>Anita Larson</i>  <i>Nexus Family Healing, Plymouth, MN</i></p>	<p><b>What's Your Data Persona? Tips for Developing a Data-Driven Culture</b></p> <p><i>Kimberly Lohrfink, April Wall-Parker, and Amanda Smith-Chonko</i>  <i>Pressley Ridge, Pittsburgh, PA</i></p>
12:00-1:15	<p>Lunch and Networking</p> <p>Networking Roundtables (12:15-1:00)</p> <p>CQI Mentoring   Incorporating DEI into CQI</p>			
1:15-2:15 <b>Breakout Session</b>	<p><b>Enhancing Service Quality with SERVQUAL</b></p> <p><i>Megan Sherling</i>  <i>Lutheran Family and Children's Services of Missouri, St. Louis, MO</i></p>	<p><b>Informing QI with Assessment Data</b></p> <p><i>Alena Guenther</i>  <i>Nexus Family Healing, Plymouth, MN</i></p>	<p><b>Race Equity Impact Assessment Toolkit to Support the CQI Process</b></p> <p><i>Dagene Brown and Jennifer Eblen-Manning</i>  <i>Illinois Department of Children and Family Services, Chicago, IL</i></p>	<p><b>Humanizing CQI: A Case Study from Texas</b></p> <p><i>Catherine LaBrenz, Ronald Morgan, and Ryan Larson</i>  <i>Williamson County Family Court and University of Texas at Arlington, Arlington, TX</i></p>
2:15-2:30	Break			
2:30-4:00 <b>Featured Workshop</b>	<p><b>Using Paper Airplanes to Make Evaluation Meaningful to Staff</b></p> <p><b>Dave Koch</b>  <i>BUILD, Inc., Chicago, IL</i>  <b>Marissa Martinez</b>  <i>Covenant House Illinois</i></p>			
4:00-4:30	<b>Closing and Raffle</b>			