

# CQI CONFERENCE

PRACTICAL CQI: SKILLS AND TOOLS FOR  
REAL WORLD APPLICATION

# Welcome CQI Community

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The **mission** of the CQI Community is to promote and enhance the value of Continuous Quality Improvement (CQI) through a community of human services professionals providing opportunities for professional development, peer support, and collaboration.

**2024 is our 9th annual conference!**

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## Getting to know the community

- Out of State?
- First Timer?
- Attended all 9 CQI Conferences?
- Steering Committee?

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## Welcome from Dean Ben Lough

University of Illinois  
Urbana-Champaign  
School of Social Work



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**WE NEED SUPPORT FROM  
“VIEWERS LIKE YOU”**

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## Whova

- To be able to fully participate, and access all that is available, the use of the Whova app on your electronic device is recommended.
- There will be a table in the hallway with technical support volunteers if you are having trouble using the Whova app.
- Please honor the sessions you are registered for on the app. Most of our sessions in the Lincoln, Technology, and Alma Mater rooms have reached capacity.
- If you decide to attend another session, other than what you originally registered for, please update this in Whova so someone on the waitlist can take your spot.

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## Session Feedback Forms

Your voice matters!

- Please complete all of the Session Feedback forms for the workshops you attended. They are available in WHOVA.
- If you click on one of the sessions you attended from your agenda, you will see the session's information.
- Click on Session Feedback to complete the form.

11:26

← 17 Key Traits of Data... →

17 Key Traits of Data Literacy  
Wednesday, October 9, from 9:45 AM to 11:15 AM  
Location: Illinois Ballroom  
● Featured Speaker

✓ Added to My Agenda (190 attending)

Q&A Session feedback ←

Polls Like Chat

Session overview

The term "data literacy" is on the rise, but it begs the question: what is it anyway, and what does it look like to...  
[See more](#)

Personal notes

☰ Take Notes

Speaker

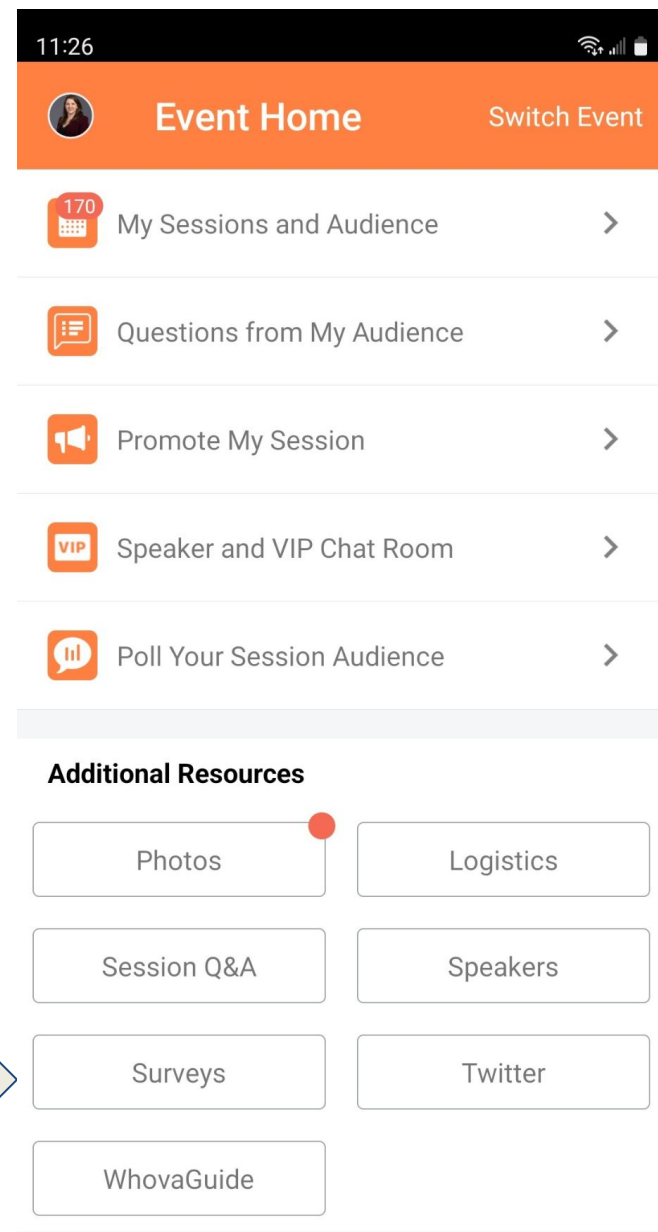
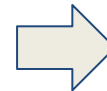
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## Overall Conference Evaluation

Your voice matters!

- Please complete the Overall Conference Evaluation in WHOVA. This is available as of the morning of 10/10.
- Under Additional Resources on the WHOVA Home Page, click on Surveys. You will see the Overall Conference Survey (you can also access Session Feedback forms here).
- Paper copies of Session Feedback forms and the Overall Conference Evaluation are available for those in need of accommodations. Please see Heidi at the Registration desk if you need one.





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## Session Materials

- Materials are available for sessions on the Google Drive if presenters were able to share them ahead of time. [2024 CQI Conference Materials - Google Drive](#)
- Access to Ben Jones' materials will be pushed out through Whova after his presentation.
- Final session materials will be posted on the CQI Community and Conference website.
- Access to the Whova app will also be available until mid-January

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## CEU Information

- The School of Social Work at the University of Illinois will award a possible **10 hours** of CEUs for this conference to those who have an Illinois LSW, LCSW and LCPC license.
- If you are looking for CEU's for a session, be sure to check in with moderators at each session you attend to receive credit

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## Thank You to our Sponsors!



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## Agenda Highlights

- **Day 1 Happy Hour (Sponsored by Augintel)**  
Time: Drinks and snacks starting at 5:00 PM  
Location: Illinois Ballroom  
The bar will be open from 5:00 – 6:00 PM
- **Networking Rooms during Lunch**
- **Closing Session Raffle (must be present to win!)**

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## Today's Featured Speaker

### 17 Key Traits of Data Literacy

**Ben Jones**  
**Data Literacy**

