

Focus Process:

Challenge:

Target Condition


Achieve by:

Actual Condition Now:

PDCA Cycles Record:


Obstacles Parking Lot:

The Five Questions

- 1 What is the **Target Condition**?
- 2 What is the **Actual Condition** now?

- 3 What **Obstacles** do you think are preventing you from reaching the target condition?
Which *one* are you addressing now?
- 4 What is your **Next Step**? (Next experiment)
What do you expect?
- 5 How quickly can we go and see what we **Have Learned** from taking that step?


*You'll often work on the same obstacle with several experiments

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Reflect on the Last Step Taken

Because you don't actually know what the result of a step will be!

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- 2 What did you **Expect**?
- 3 What **Actually Happened**?
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Obstacles Parking Lot



PDCA CYCLES RECORD (Each row = one experiment)

Vision:

Obstacles:

Process:

Learner:

Coach:

Date, step & metric

What do you expect

What happened

What we learned

DO A COACHING CYCLE

CONDUCT THE EXPERIMENT