

THE REAL WORLD: CQI

2024 CQI Conference
Moderated by: Melissa Curtis

THE REAL WORLD CQI

This is the true story of CQI Community members picked to lead quality improvement efforts at their organizations. Find out what happens when the CQI Community stops searching for answers and starts identifying and leveraging real tools that can be applied at your organizations...

MEET OUR PANELISTS



**Yolanda
Green-Rogers**
Senior Policy
Analyst
Chapin Hall (IL)



Vanessa Klodnick
Research Scientist
Texas Institute for
Excellence in Mental
Health, University of
Texas, Austin (TX)



**Sabrina
Townsend**
Associate Vice
President
Jewish United
Fund (IL)



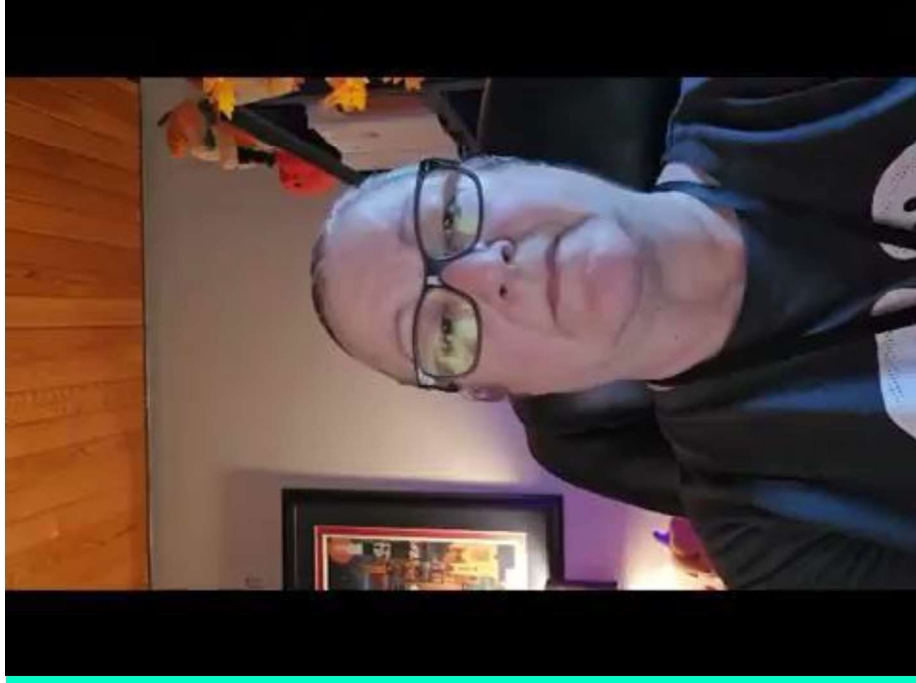
April Wall-Parker
Research
Coordinator
Pressley Ridge
(WV)

DISCLAIMER

THE FOLLOWING IS A DRAMATIZATION OF EXPERIENCES FROM REAL MEMBERS OF OUR CQI COMMUNITY AND DOES NOT REFLECT THEIR ACTUAL ORGANIZATIONS OR STAFF.

FOUNDATIONS OF CQI

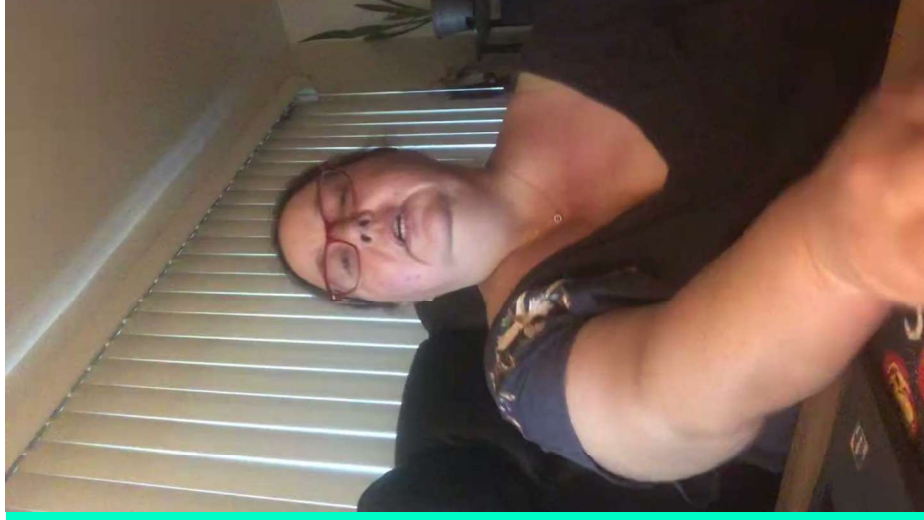
Episode 1



**QI Leader
Managing Up**

FOUNDATIONS OF CQI

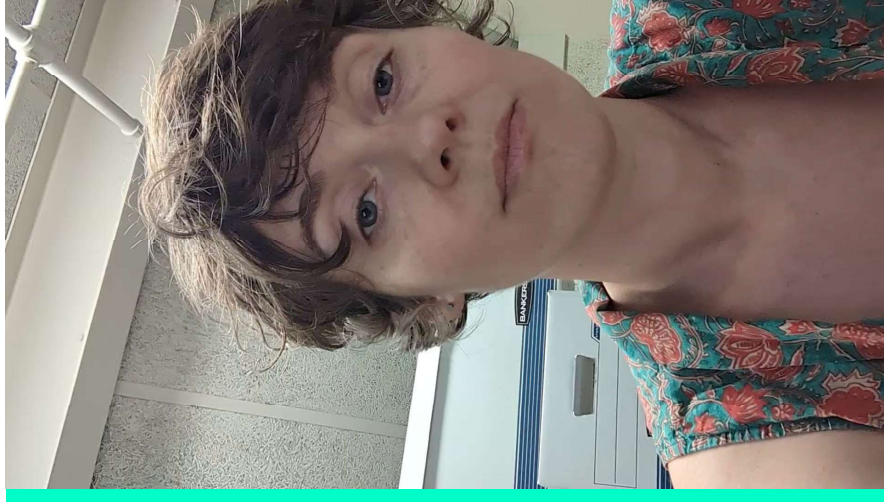
Episode 1



**QI New Hire
Is Math Used In This?**

ORGANIZATIONAL READINESS

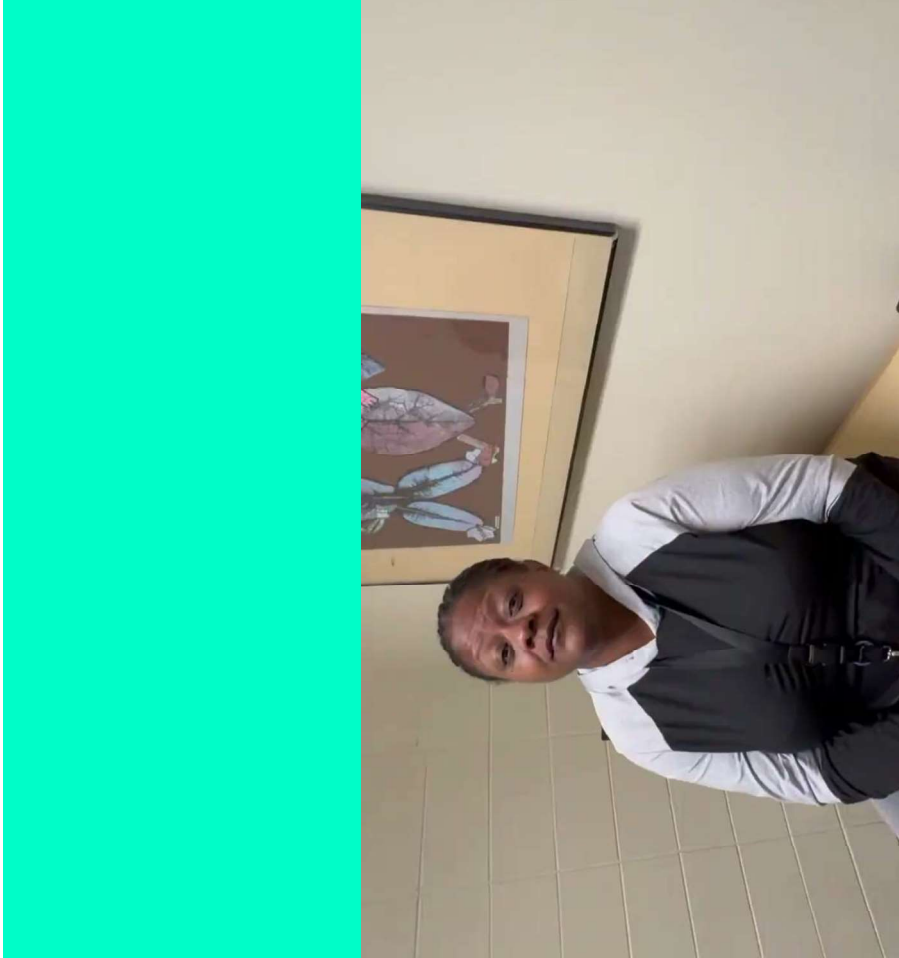
Episode 2



**QI Manager
Experiencing Culture Shock**

DATA COLLECTION & MANAGEMENT

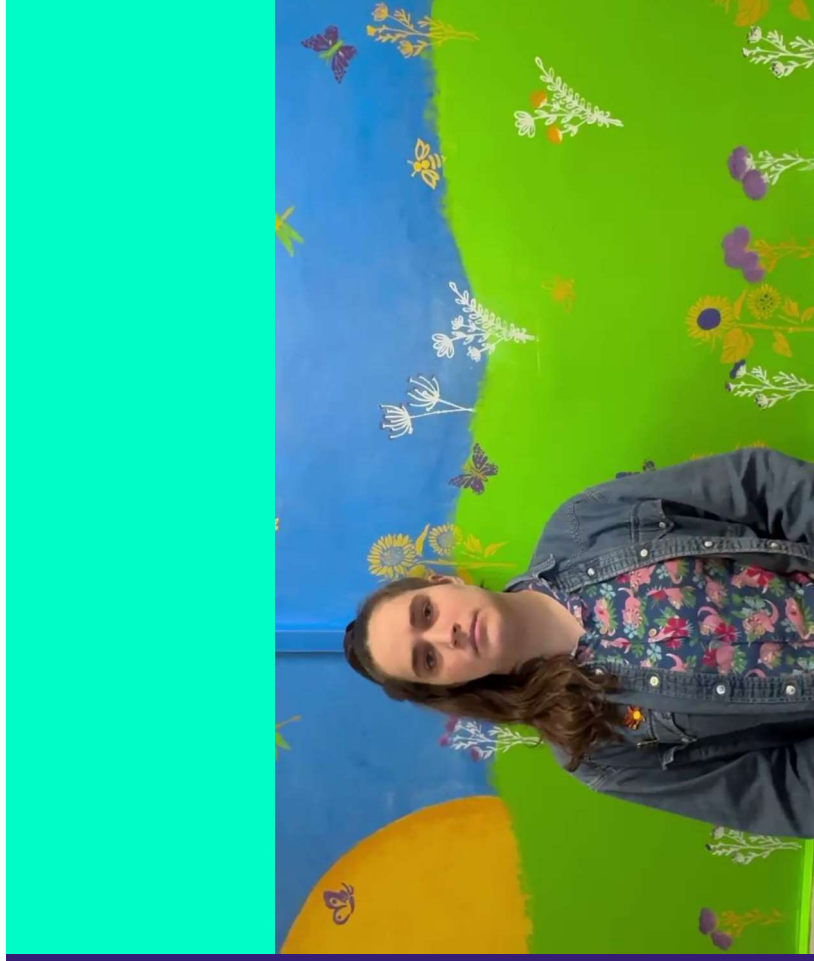
Episode 3



**CQI Manager
Doesn't Know Where To Start**

HUMAN SIDE OF CQI

Episode 4



PQI Coordinator
Data Relationship Status:
It's Complicated

THE CQI COMMUNITY VOTED...

Surveys Say!

TAKEAWAYS FROM THE REAL WORLD CQI:

- ❑ You learned what approaches and tools can be applied to address common challenges in CQI.
- ❑ You gained an understanding how leaders in our field have utilized approaches and tools in real world organizations.
- ❑ You entered The Real World: CQI and picked up tactics to build on existing CQI processes and structures at your own organizations.

SPECIAL THANKS!

- LARA RAPER, THE BABY FOLD (BLOOMINGTON, IL)
- ALI POOLE, THRESHOLDS (CHICAGO, IL)
- JULIA BRIDGES, THRESHOLDS (CHICAGO, IL)
- LARYSSA SYKES, LAWRENCE HALL (CHICAGO, IL)
- ILANA BLATTNER, LAWRENCE HALL (CHICAGO, IL)

STAY TUNED FOR OUR NEXT SEASON
HAPPENING NEXT FALL!!

2025 CQI CONFERENCE
OCTOBER 28 & 29, 2025