



# CQI Conference

2025: DRIVING CONTINUOUS QUALITY IMPROVEMENT INTO THE FUTURE



# Welcome

# About the CQI Community



The **mission** of the CQI Community is to promote and enhance the value of Continuous Quality Improvement (CQI) through a community of human services professionals providing opportunities for professional development, peer support, and collaboration.

Welcome to our **10<sup>th</sup> Annual Conference!**



# CQI Conference

## Welcome from Dean Ben Lough



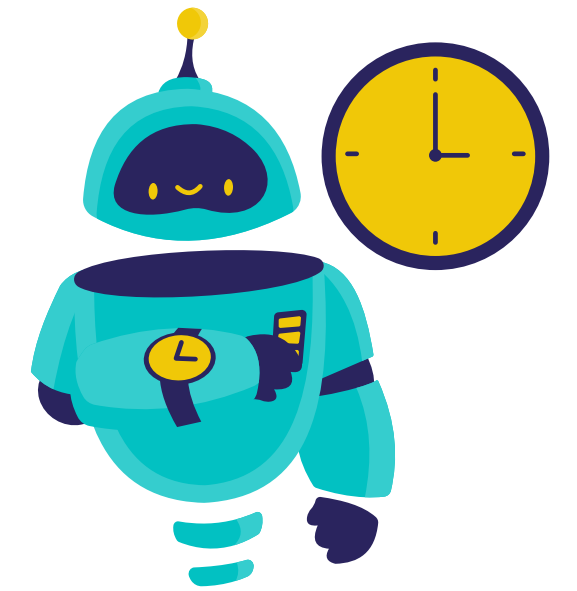
**University of Illinois  
Urbana-Champaign  
School of Social Work**

# BLAST FROM THE PAST





# A Look Back to 2015



Average Gas Price in Chicago in November: \$2.20/gallon

Average price for a dozen eggs: \$2.47

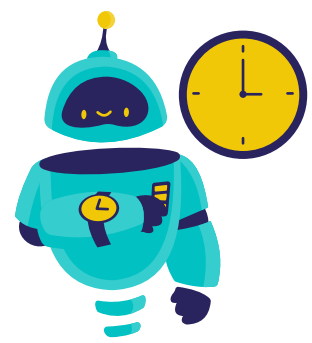
Top 3 Movies at the Box Office the first week in November: Spectre, The Peanuts Movie, The Martian

TikTok had not been invented yet

Microsoft Power BI was first launched to the public on July 24, 2015

October 21, 2015, was widely celebrated as the day Marty McFly and Doc Brown traveled to in the film Back to the Future Part II.





# 2015 CQI Conference



November 6, 2015





# 2015 CQI Conference



~100ish registered  
~80-90 attended

# TRAVELING TO THE PRESENT



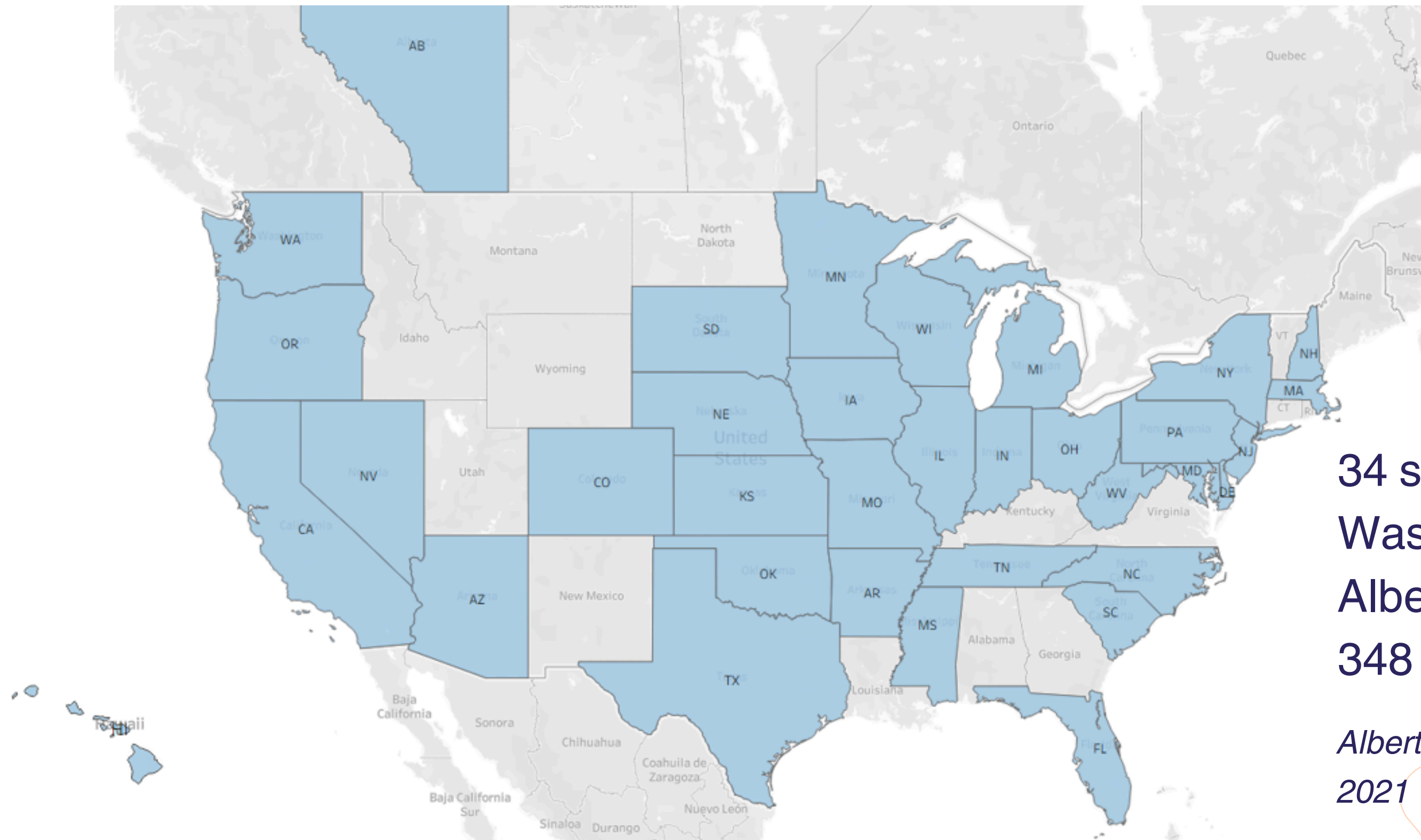
# CQI Community Milestones







# CQI Conference Travelers (2015-2024)



34 states plus  
Washington, DC &  
Alberta, Canada  
348 zip codes

*Alberta and Tennessee  
2021 Virtual Conference Only*

# Zooming into 2025

Average Gas Price in Illinois: \$3.29

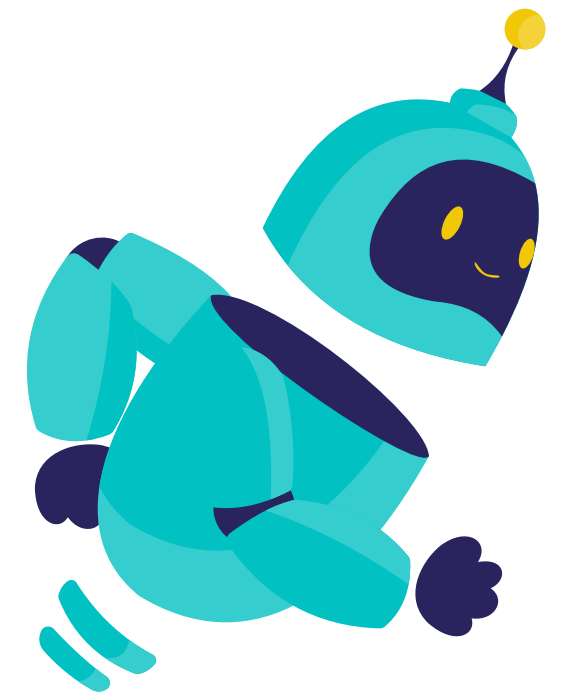
Price for a dozen eggs: \$3.01

Blue Moon in August 2025: 2<sup>nd</sup> full moon in one calendar month

Perfect square year: Mathematically a perfect square ( $45 \times 45 = 2025$ )

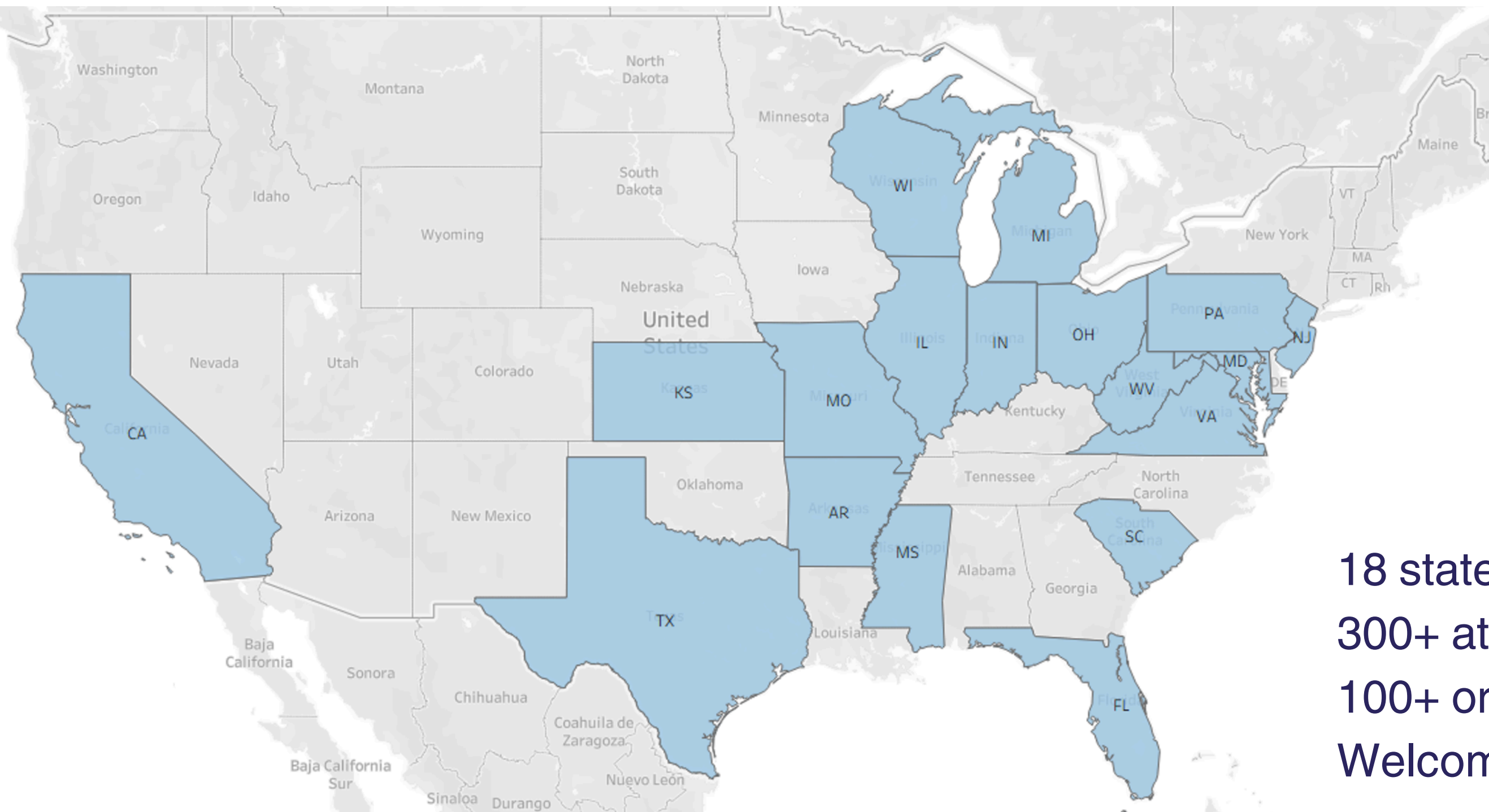
40th Anniversary of the original Back to the Future film's release, first opening in theaters on July 3, 1985

Microsoft Excel turned 40, first launched on September 30, 1985





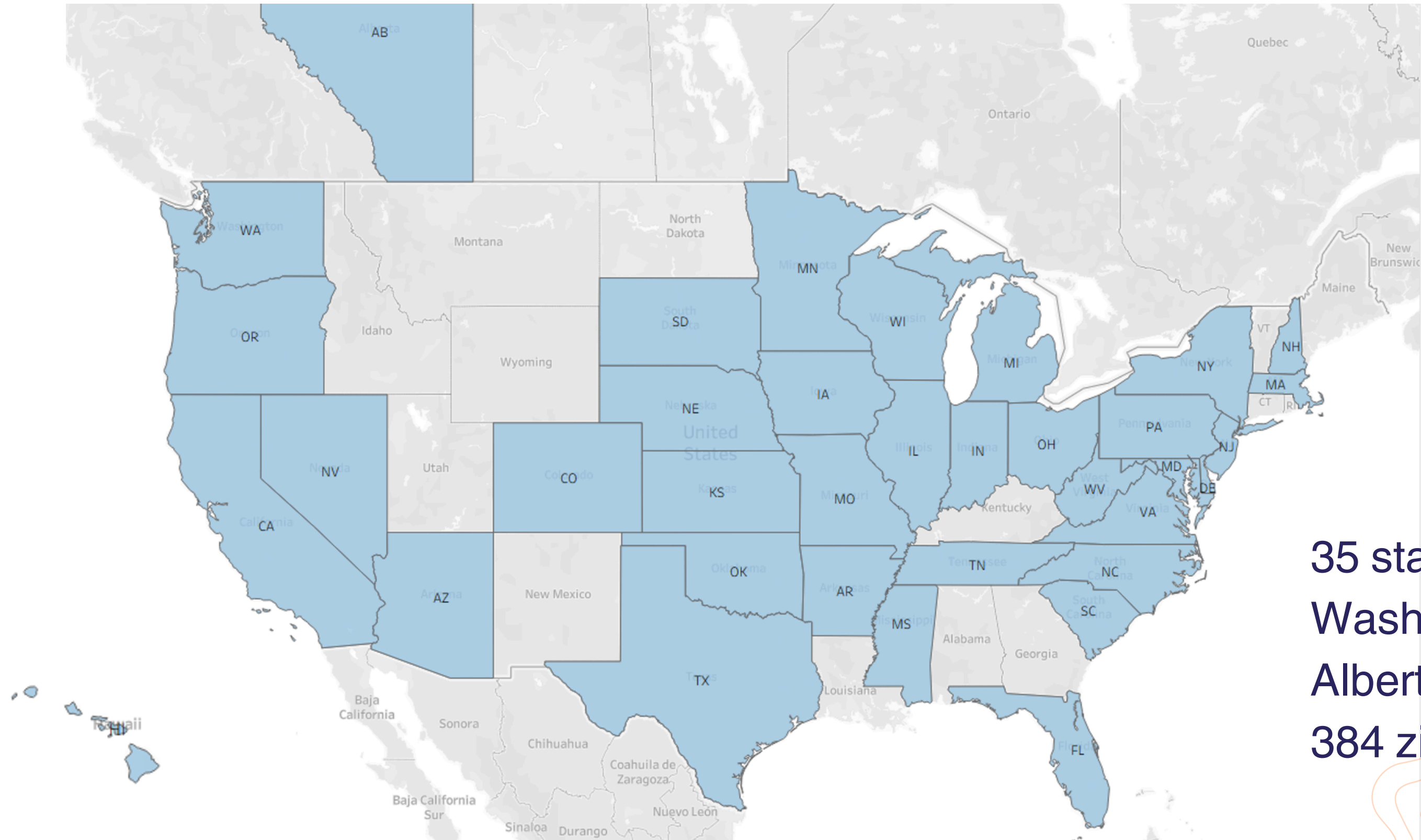
# CQI Conference Today



18 states  
300+ attendees  
100+ organizations  
Welcome Virginia!



# CQI Conference Travelers (2015-Present)



35 states plus  
Washington, DC &  
Alberta, Canada  
384 zip codes



# CQI JUKEBOX: OUR CELEBRATION PLAYLIST





# CLASSICS and VARIETIES

2015

"The Hills"  
The Weeknd

C1

D1

2020\*

"Savage Love"  
Jawsh 685, Jason Derulo

C2

D2

2016

"Closer"  
The Chainsmokers, Halsey

C3

D3

2021

"STAY"  
The Kid LAROI, Justin Bieber

C4

D4

2017

"rockstar"  
Post Malone, 21 Savage

C5

D5

2022

"Unholy"  
Sam Smith, Kim Petras

C6

D6

2018

"thank u, next"  
Ariana Grande

C7

D7

2023

"Paint the Town Red"  
Doja Cat

C8

D8

2019

"Someone You Loved"  
Lewis Capaldi

C9

D9

2024

"A Bar Song (Tipsy)"  
Shaboozey

C10

D10

# ROCK and ROL

2025

"The Fate of Ophelia"  
Taylor Swift

E1

F1

E2

F2

E3

F3

E4

F4

E5

F5

E6

F6

7

F7

8

F8

E9

F9

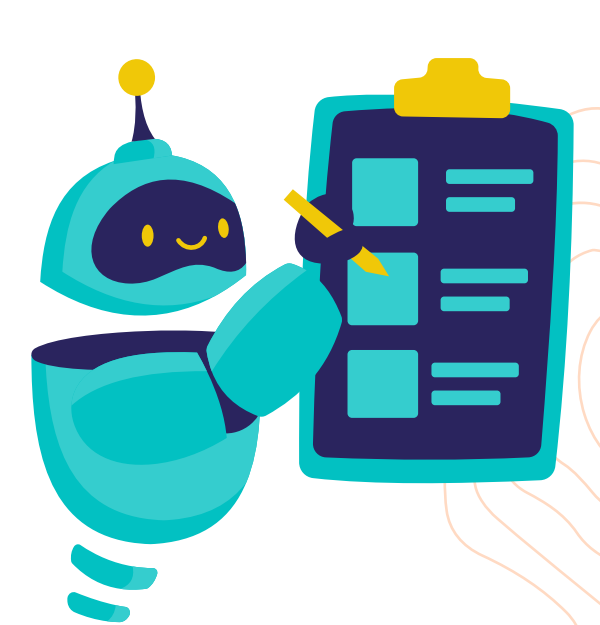
E10

F10



# Let's Add to the Playlist: Whova

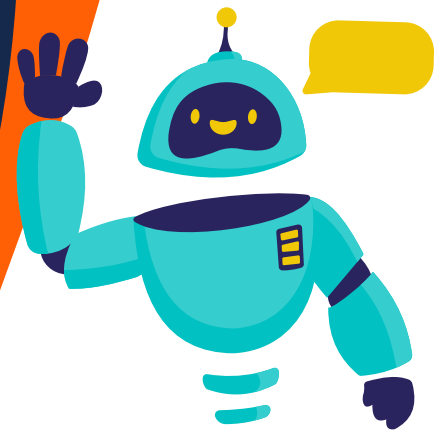
- To be able to fully participate and access the schedule, polls, and announcements, the use of the Whova app on your electronic device is recommended.
- There will be a table in the hallway with technical support volunteers if you are having trouble using the Whova app.
- Please honor the sessions you are registered for. Some sessions are capped due to room size or presenter requests.
- If you decide to attend another open session other than what you originally registered for, please update this in Whova so someone on the waitlist can take your spot.





# Whova Poll

**What song captures the past, present, and future  
of our CQI journey?**



**Add your favorite feel-good, dance-worthy, or  
inspiring track to our 10th Anniversary CQI  
Conference Spotify Playlist!**

# BUCKLE UP: KEYS FOR SUCCESSFUL TIME TRAVEL



# Meet Your Fellow Travelers

10<sup>th</sup> Anniversary Celebration and Trivia Night  
Tonight! 5:15-6:30 PM @ Heritage Ballroom

Networking Lunch Roundtables (Tomorrow!) - 12:45-1:15 PM

- Time Machine Talks: Reflections from the Past, Insights for the Future (Lincoln)
- Mentorship Roundtables: Building Bridges, One Conversation at a Time (Alma Mater)

Whova

- Add meetups
- Exchange contact information
- Post on the discussion board



# CEUs and Certificates

The School of Social Work at the University of Illinois will award a possible 10.75 hours of CEUs for this conference to those who have an Illinois LSW, LPC, LCSW and LCPC licenses

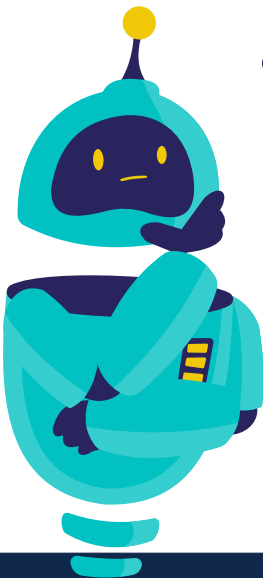
If you are looking for CEUs for a session, be sure to check in with a moderator at each session you attend to receive credit

A certificate of attendance can be provided for out of state attendees or those with other licenses. To request a certificate you will need to mail Heidi ([hrmeyer@illinois.edu](mailto:hrmeyer@illinois.edu))

# Your Voice Matters!

Please complete all of the **Session Feedback** forms for the workshops you attended and the **Overall Conference Evaluation** in Whova.

- Click on one of the sessions you attended from your agenda to see the session's information. Click on **Session Feedback** to complete the form.
- Access the **Overall Conference Evaluation** under Additional Resources → Surveys on the Whova Home page.



[← Agenda](#)[Details](#)

Staying Aligned: The Key to Success in High-Stakes Situations

Tuesday, October 28, 2025  
9:30 AM - 11:00 AM

[Heritage Ballroom](#) [View map](#)

● Informative

[+ Add to My Agenda \(190 attending\)](#)

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Additional Resources

[Leaderboard](#)[Photos](#)[Documents](#)[Floormap](#)[Logistics](#)[Polls](#)[Session Q&A](#)[Speakers](#)[Surveys](#)[Twitter](#)[My profile](#)[WhovaGuide](#)

# Session Handouts and Materials

Materials if shared ahead of the conference are available in the 2025 CQI Conference Materials Google Drive

Final session materials will be posted on the CQI Community and Conference Website following the conference close

Access to the Whova app will be available until mid-January

# Thank you to our Sponsors

## Impact



**DCFS**

Illinois Department of  
Children and Family Services

## Innovate



**Augintel**



CHAPIN HALL

## Inspire



*Bridging Research To Client Results*





# CAST A MEMORY TO THE GREAT BEYOND



# Time Capsule: Whova Polls

**Past: What moment first sparked your passion for quality improvement?**

**Present: How are we measuring what matters most to those whose voices guide and ground our practice?**

**Future: What is one thing we need to build today to support the CQI leaders of tomorrow?**

**INTRODUCING**



# Featured Speaker



## Staying Aligned: The Key to Success in High-Stakes Situations

**Cathy Ach**  
**Learning Paradigms, Inc.**

