

This report presents comparative benchmark data that profiles your organization's performance against Alliance norms. For each of the dimensions included in this report, the following statistics are provided:

Sample Size: The number of organizations that contributed data for the benchmark.

Standard Deviation: A measure of variability of scores within the normative group.

Mean: The average value within the normative group.

Median: The point in the distribution of scores within the normative group at which fifty percent of the values are above and fifty percent are below. (Note: Mean and median values may differ markedly, depending upon the distribution of scores. The greater the disparity between the two, the greater the likelihood of "outlier" values that distort the picture of average performance. For benchmarking purposes, the median is generally the more reliable measure.)

Score: Score is your organization's value, as submitted to us for comparative benchmarking purposes.

Overall Percentile: Your organization's ranking with respect to the overall distribution of scores within the normative group. A percentile (%ile) ranking is a value on a scale of one hundred that indicates the percent of a distribution that is equal to or beneath it. For example, if your Total Operating Revenue places you at the 60%ile, it means your revenue is equal to or greater than 60% of the organizations within the database.

Favorability Indicators: Favorability Indicators are symbols that appear after each percentile ranking (▲ , ▼ and ■). Each percentile ranking is also color coded. A ▲ symbol along with the background color of green signifies a favorable percentile ranking. A ▼ symbol along with the background color of red signifies an unfavorable percentile ranking. A ■ symbol, along with no color background represents a percentile ranking that is neither favorable nor unfavorable. A favorable ranking is operationally defined as either the 70th percentile or higher on a metric where a higher percentile ranking is desirable or the 30th percentile or lower on a metric where a lower percentile is desirable. An unfavorable ranking is defined as either the 70th percentile or higher on a metric where a lower percentile ranking is desirable or the 30th percentile or lower on a metric where a higher percentile is desirable.

Comparison Groups: Two specialized percentile rankings based upon comparison groups are included in this section of the report. These rankings compare your organization with "peer groups" that are similar to your organization. The group your organization is being compared with appears in the column heading. The two comparison groups are Geographic Area Served and Total Annual Operating Budget. Each of the comparison group percentile rankings also features favorability indicators, as defined above.

Geographic: Geographic area served is categorized as: Predominantly Urban, Predominantly Rural, Mixed Urban/Rural

Budget: Total annual operating budget is categorized as: Under \$13 Million; \$13 Million to \$22 Million; and Over \$22 Million.

Previous: Your most recent previously submitted score and percentile ranking appear in this section. The date of the most recent previously submitted data is also included in this column. This information is included for trending purposes.

Score: Your most recent previously submitted score submitted to us for benchmarking purposes.

Overall Percentile: The overall percentile ranking associated with your most recent previously submitted score.

Alliance Benchmarking Report - Jan to Mar 2015

Overall Organization



				Current		Comparison Group:		Previous	
Sample Size	Standard Deviation	Mean	Median	Score	Overall Percentile	Geographic: Mixed Urban/Rural	Budget: Under 13M	Score	Overall Percentile
ADMINISTRATIVE BENCHMARKS									
Staff Turnover Percentage									
Administrative/Management Staff Turnover								08/20/2014	
87	18.15	15.07	11.54	8.00	36.05 ■	41.18 ■	42.11 ■	15.63	62.79
Support Staff Staff Turnover								08/20/2014	
87	18.33	20.47	16.17	9.62	26.74 ▲	32.35 ■	39.47 ■	77.36	98.84
Senior Clinical Staff Turnover								08/20/2014	
85	19.82	23.61	20.00	8.20	21.43 ▲	30.30 ■	27.78 ▲	21.57	54.76
Direct Service: Degreed Staff Turnover								08/20/2014	
84	24.76	29.18	23.80	44.85	84.34 ▼	79.41 ▼	86.11 ▼	35.36	72.29
Direct Service: Non-Degreed Staff Turnover								08/20/2014	
82	29.94	37.10	32.45	32.47	50.62 ■	51.52 ■	52.78 ■	33.68	53.09
Overall Staff Turnover								08/20/2014	
87	15.68	27.81	26.52	29.21	59.30 ■	58.82 ■	61.54 ■	37.14	80.23

** Percentile ranking not reported due to a median value of .0000

May 18, 2015

Program ID: 271|694

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				Current		Comparison Group:	
Sample Size	Standard Deviation	Mean	Median	Score	Overall Percentile	Geographic: Mixed Urban/Rural	Budget: Over \$22M
Residential-Community-Based Care (Non-Foster Care)- disch to unknown level of care % -- National Comparison							
12	19.17	12.04	4.69	.00	36.36	40.00	N<6
Residential-Sheltered Care- discharge to more intensive level of care % -- National Comparison							
14	14.62	11.45	7.17	52.50	100.00 ▼	100.00 ▼	N<6
Residential-Sheltered Care- lateral discharge (same intensity of care) % -- National Comparison							
14	13.31	10.82	4.48	.00	7.69	16.67	N<6
Residential-Sheltered Care- discharge to less intensive level of care % -- National Comparison							
14	22.86	65.54	68.29	47.50	23.08	33.33	N<6
Residential-Sheltered Care- discharge to unknown level of care % -- National Comparison							
14	13.74	12.19	9.39	.00	15.38	16.67	N<6
Use of Manual Restraint Procedures-Occurrences of Manual Restraint as a Percent of Total Bed Days							
Residential Treatment Center-Occurrences of Manual Restraint as a % of Total Bed Days -- National Comparison							
44	2.87	2.57	1.48	1.82	58.14 ■	60.87 ■	46.15 ■
Residential Group Home- Occurrences of Manual Restraint as a % of Total Bed Days -- National Comparison							
33	1.79	.88	.11	.08	43.75 ■	44.44 ■	40.00 ■
Residential-Community Care (Non Foster Care)-Occur of Manual Restraint as a % of Total Bed Days -- National Comparison							
7	.34	.20	.00	.10	**	N<6	N<6

** Percentile ranking not reported due to a median value of .0000

October 7, 2014

Program ID: 694

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				Current		Comparison Group:	
Sample Size	Standard Deviation	Mean	Median	Score	Overall Percentile	Geographic: Mixed Urban/Rural	Budget: Over \$22M
Residential-Sheltered Care-Occurrences of Manual Restraint as a % of Total Bed Days -- National Comparison							
12	3.57	2.52	1.52	1.73	63.64 ■	33.33 ■	N<6
Use of Manual Restraint Procedures-Resident Injuries During Restraint Percent							
Residential Treatment Center- Resident Inj During Restraint as a % of Total Restraints -- National Comparison							
43	8.09	6.26	3.92	1.15	30.95 ■	33.33 ■	46.15 ■
Residential Group Home- Resident Inj During Restraint as a % of Total Restraints -- National Comparison							
28	3.03	1.11	.00	.00	**	**	N<6
Residential-Community Care (Non Foster Care)- Resident Inj During Restraint as a % of Total Restraints -- National Comparison							
4	N<6	N<6	N<6	.00	N<6	N<6	N<6
Residential-Sheltered Care- Resident Inj During Restraint as a % of Total Restraints -- National Comparison							
11	9.56	6.10	1.96	8.89	80.00 ▼	80.00 ▼	N<6
Use of Manual Restraint Procedures-Staff Injuries During Restraint as a Percent of Total Restraints							
Residential Treatment Center %-Staff Injuries During Restraint % -- National Comparison							
43	8.36	5.34	3.82	.00	16.67 ▲	19.05 ▲	23.08 ▲
Residential Group Home- Staff Inj During Restraint as a % of Total Restraints -- National Comparison							
28	4.96	2.75	.08	.00	44.44 ■	33.33 ■	N<6

** Percentile ranking not reported due to a median value of .0000