Sharing Your CQI Journey: A CQI Community Virtual Networking Event

AGENDA:

- Introduction
- Breakout Session 1: Who are we?
- Breakout Session 2: Winning and Learning
- Whova Information Session (30min)

Virtual Networking:
Breakout Session 1

"When you speak from the heart, you are not giving a speech, you are communicating."
~ Michael Bassey Johnson, Song of a Nature Lover

- How did I find my way to the CQI world?
- What is my role at my organization?
- Is what I do different from what people in my organization think I do?
- What is the structure of my organization's CQI process?
  - i.e., QI committee, meetings, facilitator(s), PDSA, other?
- Do you believe your CQI structure and/or process is effective? If so, how?
  - *can you share some strategies that have worked for you and your organization?*
- How much of my role is Improvement versus Compliance?
  - *How do I balance the two?*
  - *Are there specific key performance indicators (KPIs) you track to gauge progress and effectiveness?*
- Do I feel empowered in my role?
  - *What tools and supports do I have/would help me to feel more empowered?*
  - *How do you measure the success of your CQI efforts?*

September 22, 2023
CQI Community Event: Zoom
10:00am – 11:30am CST
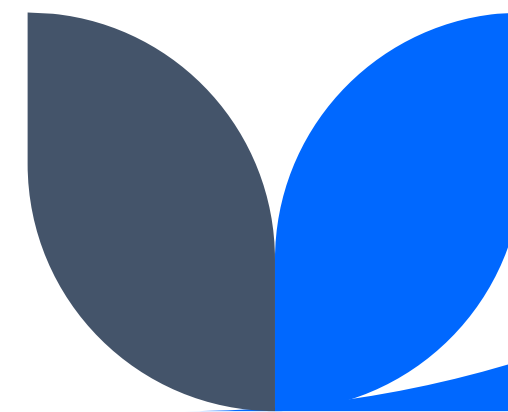
Virtual Networking:
Breakout Session 2

"Every action is an opportunity to improve." ~Mark Graban

We're winning! And learning some lessons along the way.

- Is there a QI project I am particularly proud of?
  - *What about it was winning?*

- What is one piece of advice I would offer to a new QI professional?

- What does buy-in look like at my organization?
  - *How has it been addressed?*
  - *How do you ensure active internal engagement and collaboration from organization in your CQI initiatives?*
  - *Can you share strategies that have worked for you?*

- Have I applied a PDSA to my own QI practice?
  - *What did I discover in this process?*

- Have I developed or discovered any tools I have found to be very helpful?
  - *What are they?*

- The QI process at my organization really lacks or struggles in this area….